# Guilford Association Emergency Board Meeting

# Meeting Minutes

February 24, 2018

1. Call to order

Tom Hobbs called to order the emergency meeting of the Guilford Association Board at 1:00 P.M. on Saturday, February 24, 2018, at the home of Lee Miller.

1. Roll call

The following people were in attendance: Lee Miller, Elizabeth Comer, Jeremy Hoffman, Tom Hobbs, Sarah Crowe, Clarke Griffin, Margaret Alton, Adrian Bishop  
By telephone: Christopher Lyon  
By proxy: Spahn, Bolte, Bartlett, Coscia, Boyne, Reinhoff, Riley, Gill, Murphy

1. Discussion

Tom described the problems we had with U.S. Security and the reason for its immediate termination without a successor having yet been determined. The Safety Committee identified and interviewed three possible replacement security providers: Securitas, Signal 88 and Wolf Professional Security. The applications, interviews and reference reviews for each were reviewed.

The 3 firms had similar fees which are about $11/hr higher than those charged by US Security, perhaps explaining the poor service and quick agreement by US Security to accept the termination of our contract. The references for Wolf were very factual and favorable from the UnderArmour Campus and Charles Village Benefits District. References advised that Wolf was responsive, responsible, accountable, experienced and had a good training program. Many guards are active and retired police. All said the area supervisor was the critical component and that we should insure we have the right person in that position. Wolf, headquartered in Owings Mills is the only “local” firm of the three candidates.

Charles Village is very pleased with Wolf and has had no turnover. We also knew that Homeland was going to contract with Wolf. Wolf unarmed guards have the same training as armed, but have not gone through the MD licensing procedures and requirements. We preferred unarmed guards.

Signal was perceived to be inexperienced as we would be their first HOA and the MD franchise was brand new. Guilford had contracted with Securitas in the past and was dissatisfied with their service and personnel. While reporting appeared to be improved. it was felt that Securitas organizational operations and personnel had not been substantially changed.

IV. Motion

Elizabeth made a motion to approve the Safety Committee’s recommendation to engage Wolf Professional Security and to proceed with the contract for their services. Margaret seconded the motion which passed unanimously.

There was discussion about financing the new service and how to market it to the community in order to increase resident sign up from the now 50% participation. Security hours will be adjusted to work with funds available, currently $107,000 for 2018.

Adjournment

Tom Hobbs adjourned the meeting at 2:15 P.M.

Minutes submitted by: Clarke Griffin